

THE GREAT WESTERN HOSPITALS NHS
FOUNDATION TRUST
STATEMENT OF PURPOSE

CONTENTS

| | |
|--|-------------|
| About The Organisation..... | Page 3 |
| Registered Location/Nominated Individual..... | Page 4 |
| Trust Estates..... | Pages 5-6 |
| Legal Status | Page 6 |
| Divisional Services..... | Pages 6-18 |
| Unscheduled Care Division | Pages 6-8 |
| <i>(Incorporating Core Services Emergency, Urgent & Medical Care)</i> | |
| Planned Care Division..... | Pages 8-11 |
| <i>(Incorporating Core Service Surgery/Critical Care)</i> | |
| Women's & Children's & Sexual Health..... | Pages 12-13 |
| <i>(Incorporating Core Services Maternity & Gynaecology, Services for Children & Young People)</i> | |
| Diagnostic & Outpatients..... | Pages 14-16 |
| <i>(Incorporating Core Services Outpatients, Diagnostic Imagine & Medical Care)</i> | |
| GWH NHS Foundation Trust Swindon Adult Community Services <i>(Incorporating Adult Community Services & Urgent Care)</i> | Pages 16-18 |
| Assessment or Treatment of Persons Detained Under the 1983 Mental Health Act..... | Page 19 |

“Working together with our partners in health and social care, we will deliver accessible, personalised and integrated services for local people whether at home, in the community or in hospital empowering people to lead independent and healthy lives”

| | |
|--------------------------|---|
| Name of service provider | The Great Western Hospitals Foundation NHS Trust |
| CQC Provider ID | RN3 |
| Address | Great Western Hospital Marlborough Road Swindon Wiltshire SN3 6BB |
| Nominated individual | Kevin McNamara Acting Chief Executive |

About the Trust

We provide acute hospital services at the Great Western Hospital as well as other healthcare services at smaller hospitals across Wiltshire and in people’s homes.

Aims & Objectives

Great Western Hospitals Foundation Trust:

Our Visions

“Working together with our partners in health and social care, we will deliver accessible, personalised and integrated services for local people. We will provide high quality care whether as home, in the community or in hospital empowering people to lead independent and healthier lives”

Our Values

| | |
|-----------------|--|
| Service | We will put our patients first |
| Teamwork | We will work together |
| Ambition | We will aspire to provide the best service |
| Respect | We will act with integrity |

Our STAR values are at the heart of everything we do. You will see them in the way we act and in the way we treat each other and our patients. Our values make us who we are.

Our Goals

1. To deliver consistently high quality, safe services which deliver desired patient outcomes
2. To improve the patient and carer experience for every aspect of care that we deliver
3. To ensure that staff are proud to work for the Trust and would recommend the Trust as a place to work or receive treatment
4. To secure the long term financial health of the Trust

5. To adopt new approaches and innovation so that we improve services as healthcare changes whilst continuing to become even more efficient

6. To work in partnership with others so that we provide seamless care for patients

500 Lives

In September 2015, the Trust launched 500 Lives – an initiative aiming to save an extra 500 lives over the next five years through the provision of safe, high quality care and treatment.

With so much good work taking place at the Great Western Hospital in Swindon and at community hospitals in Wiltshire, this new initiative will pull together all on-going safety projects under one simple goal.

By adopting the latest clinical best practice, across all areas, the Trust hopes that the goal of saving 500 extra lives over five years can be achieved.

In recent years the Trust has made significant improvements to safety and is already seeing around 100 fewer deaths each year compared to what is expected nationally

Registered Locations & Nominated Individual

Service provider: The Great Western Hospitals NHS Foundation Trust

Address: Marlborough Road,
Swindon,
Wiltshire
SN3 6BB

Nominated Individual: Kevin Mcnamara (Acting CEO)

Email Address: kevin.mcnamara1@nhs.net

Telephone: 01793 605851

The Trust is registered with the Care Quality Commission (CQC) to deliver the regulated activities at the set location as described below

The Great Western Hospitals NHS Foundation Trust
Marlborough Road,
Swindon,
Wiltshire
SN3 6BB

Great Western Hospitals Foundation NHS Trust

Marlborough Road
Swindon
Wiltshire
SN36BB

Service Type Acute services

Regulated Activity

- Treatment of disease, disorder and injury
- Surgical procedures
- Assessment or medical treatment for people detained under Mental Health Act 1983
- Diagnostic and Screening procedures
- Management of supply of blood and blood derived products
- Maternity and midwifery services
- Termination of pregnancies

- Family Planning

GWH NHS Foundation Trust Swindon Adult Community Service

North Swindon District Centre
Thamesdown Drive
Swindon
Wiltshire
SN25 4 AN

Service Type **Community Health Care Services**

Regulated Activity

Treatment of disease, disorder and injury
Diagnostic and Screening procedures

Princess Lodge Nursing Home

Orchard ward will temporarily operate from self-contained Unit in Princess Lodge Nursing Home. The Unit will continue to run as a GP led Unit primarily for older adults and patients with long term conditions/co-morbidities who need 24/7 nursing and therapy to facilitate their return home. The expected length of stay is <21 days

Service Type **Community Health Care Services**

Regulated Activity

Treatment of disease, disorder and injury

Trust Estates

In addition to Great Western Hospitals Foundation NHS Trust Staff see patients in their own homes, other hospitals or in Clinics at GP Practices. The main addresses are:

- Abbey Meads Medical Practice, Abbey Meads Village Centre, Elstree Way, Swindon Wiltshire, SN25 4YZ
- Ashington House Surgery, Ashington Way, Westlea, Swindon, SN5 7XY
- Butterflies Family Centre, Abbey Meads, Hugo Drive, Swindon, SN25 4GY
- Burbage Surgery, Marlborough Medical centre, 9 The Sprays Burbage Marlborough SN83TA
- Castle Practice, Drummer Lane, Tidworth, SP9 7FH
- Central Health Clinic, Avon Approach, Salisbury, SP1 3SL*
- Chippenham Community Hospital, Rowden Hill, Chippenham, SN15 2AJ*
- Cornerstone Surgery, Station Rd, Swindon, Wiltshire, SN4 0PB
- Cricklade Surgery, 113 High Street, Cricklade Swindon, Wilts, SN6 6AE
- Crossroads Surgery, 478 Cricklade Road, Swindon, Wiltshire, SN2 7BG
- Devizes Community Hospital, New Park Road, Devizes, SN10 1EF*
- Drove Junior School, Drove Road, Swindon SN1 3AH
- Eldene Surgery Colingsmead, Swindon SN3 3TQ
- Eldene Health Centre, Swindon Eldene Centre, Swindon, Wiltshire, SN3 3RZ
- Enterprise Works Gypsy Lane, Swindon, Wiltshire, SN2 8DT
- Elm Tree Surgery High Street Shrivenham, SN6 8AG
- Fairford Hospital, The Croft, Fairford, Gloucestershire GL7 4BB

- Great Western Hospital, Marlborough Road, Swindon, SN3 5BT
- Great Western Hospital NHS Foundation Trust Swindon Adult Community Services, North Swindon District Centre, Thamesdown Drive, SN25 4AN
- Hawthorn Medical Centre, May Close, Gorse Hill, Swindon SN2 1UU
- Holiday Inn, Marlborough, Swindon, Wiltshire SN3 6AQ
- Kingswood Surgery Kingswood Avenue, Park North, Swindon SN3 2RJ
- Lawn Medical Centre, Guildford Avenue, Lawn, Swindon SN3 1JL
- Lyndhurst Children's Centre, Lyndhurst Crescent, Swindon SN3 2RW
- Malmesbury Primary Care Centre, Priory Way, Malmesbury, SN16 0FB
- Marlborough Medical Practice, George Lane, Marlborough SN8 4BY
- Melksham Community Hospital, Spa Road, Melksham, Wiltshire, SN12 7NZ
- Merchiston Surgery, Highworth Rd, Stratton St Margaret, Swindon, Wiltshire SN3 4BF
- Moredon Medical Centre, Moredon Road, Swindon SN2 2JG
- New Court Surgery Borough Fields, Royal Wotton Bassett, Swindon SN4 7AX
- North Swindon Practice ,Home Ground Surgery, Thames Avenue, Haydon Wick, Swindon, SN25 1QQ
- Oasis Leisure Centre North Star Avenue, Swindon SN2 1EP
- Old School House Surgery, Church Street, Great Bedwyn, Marlborough SN8 3PF
- Old Town Surgery Curie Avenue, Okus, Swindon, Wiltshire SN1 4GB
- Park Lane Practice 7-9 Park Lane, Swindon SN1 5HG
- Penhill Surgery, 257 Penhill Drive, Swindon, Wiltshire SN2 5HN
- Pewsey Surgery, High St, Pewsey Wiltshire SN9 5AQ
- Phoenix Surgery, Dunwich Drive, Toothill, Swindon, SN5 8SX
- Priory Road Medical Centre, Priory Road, Park South, Swindon, Wiltshire SN3 2EZ
- Princess Lodge Care Centre, 17 Curie Avenue, Okus Road, Swindon Wiltshire SN1 4GB
- Prospect Hospice, Moormead Road, Wroughton, Swindon
- Purton Surgery, 38A High Street, Cricklade, Swindon, SN6 6AY
- Ramsbury Surgery, Whittonditch Road, Ramsbury SN8 2QT
- Ridge Green Medical Practice, Ramlease Drive, Shaw, Swindon Wiltshire, SN5 5PX
- Ridgeway View Family Practice Wroughton Health Centre, Barrett Way, Wroughton, Swindon SN4 9LW
- Saltway Children's Centre, Pearl Road, Middleleaze, Swindon, SN5 5TD
- Savernake Hospital Marlborough, Maurice Way, London Road, Marlborough, SN8 3HL
- Sparcells Surgery, Midwinter Close, Peatmoor, Swindon, Wiltshire, SN5 5AN
- Sure Start Children's Centre, Everleigh Road, Penhill, Swindon, Wiltshire, SN2 5HB
- Swindon Intermediate Care Centre, Great Western Hospital Site, Downs Way, Swindon, SN3 6BW
- Swindon NHS Health Centre 1 Islington Street Swindon, SN1 2DQ*
- Taw Hill Surgery Aiken Road, Swindon, Wiltshire SN25 1UH
- Tesco Octal Way, Swindon SN1 2EH
- Tetbury Hospital, Malmesbury Road, Tetbury, Gloucestershire GL8 8XB*
- The Great Western Surgery Farriers Close, Swindon, Wiltshire SN1 2QU
- The Hermitage Surgery Dammas La, Swindon SN1 3EF
- Tinkers Lane Surgery, Tinkers Lane, Royal Wootton Bassett, Wiltshire, SN4 7AT
- Trowbridge Community Hospital, Adcroft Road, Trowbridge BA14 8PH
- Unit 12, Birch, Kembrey Park, Swindon, SN2 8UU
- Urgent Care Centre, Great Western Hospital Site, Marlborough Road, Swindon, SN3 6BB
- Victoria Centre, Downs Way, Swindon SN3 6BW
- Victoria Cross Surgery, 168-169 Victoria Road, Swindon, Wiltshire SN1 3BU
- Warminster Community Hospital, The Avenue, Warminster Wiltshire, BA12 8QS
- Westdrop surgery, Newburgh Place, Highworth, Swindon SN6 7DN
- West Swindon, Health Centre, Swindon, Wiltshire, SN5 7DL*
- Wroughton Health Centre Barrett Way, Wroughton, Swindon, Wiltshire SN4 9LW

Locations marked * are those providing dental services (Some dental surgery is carried out in the Great Western Hospital Theatres)

Legal Status

The Great Western Hospitals NHS Foundation Trust was authorised by Monitor on 1st December 2008. It is a Public Benefit Corporation subject to NHS standards, performance ratings and systems of inspection but with greater freedom from central Government control.

The Trusts Divisional Structure

There are four clinical divisions within the Trust. These are each led by an Associate Medical Director, a Divisional Director and a Divisional Director of Nursing (for maternity services there is a Head of Midwifery). In each division each division is set out below which incorporates

Divisional Services

Unscheduled Care Division (Incorporating Core Services Emergency & Urgent Care & Medical Care)

Unscheduled Care provides a range of unplanned services through the Emergency Department and Acute Medical Services including the Ambulatory Care Unit and other specialist medical wards. The division also manages elective patients through cardiology and gastroenterology and coordinates patient flow and site management at GWH.

| Services within Unscheduled Care |
|--|
| <p>Acute Medical Unit – This unit’s primary role is to provide rapid definitive assessment, stabilisation, investigation and treatment for patients admitted urgently or as an emergency from the Emergency Department, and/or referred by their GP. It operates in close association with both the Emergency Department and admits patients 24 hours a day, seven days a week. Patients stay on the AMU for up to 48 hours, during which time a management plan is initiated by a Consultant Acute Physician.</p> |
| <p>Ambulatory Care - The team assesses, investigates and treats patients referred from the Emergency Department or by their GP. They treat patients who do not need to be admitted into hospital, and aim to discharge them with a treatment plan by the end of the day.</p> |
| <p>Cardiology - The Wiltshire Cardiac Centre is made up of:</p> <ul style="list-style-type: none"> • Cardiology Outpatients Department • Acute Cardiac Care Unit • Clinical Physiology • Cardiac Rehabilitation Team • Heart Failure Team • Mercury Ward • Cardiac Catheter Suite • Chest Pain Assessment in ED <p>The cardiac centre can investigate and diagnose a wide range of cardiological problems as well as provide a wide range of interventions expected in a modern cardiac facility.</p> |
| <p>Cardiac Physiology – This service is made up of Cardiac Physiologists and Assistant Practitioners will perform a range of investigations and on-going monitoring that have been requested by a Consultant, GP or Specialist Nurse in charge of your care. The department is furnished with state of the art equipment, and the majority of investigations requested can be performed locally.</p> |
| <p>Department of Medicine for the Elderly – This service provides comprehensive multidisciplinary care for older people both as in-patients and out-patients. The main wards within this service are Jupiter ward, Woodpecker ward and Kingfisher Older Persons Short Stay Unit. There are also strong links with the Trauma Unit and Forest Ward (SwICC).</p> |
| <p>Endoscopy – The services included are:</p> <ul style="list-style-type: none"> • Diagnostic and therapeutic gastroscopy (for looking inside the gullet and stomach) • Colonoscopy (for looking inside the colon)Flexible sigmoidoscopy (for looking inside the bowel) |

| | |
|---|--|
| <ul style="list-style-type: none"> • Bronchoscopy (looking inside airways and lungs) • ERCP (endoscopic retrograde cholangio-pancreatography) <p>The service also performs colonoscopies for the National Bowel Cancer Screening Programme (BCSP) which aims to detect the early signs of bowel cancer.</p> | |
| <p>Discharge Lounge – An area in which you can stay between leaving the ward and leaving the hospital. A nurse and a nursing auxiliary are on hand to provide support and help with any difficulties you might have. They can also help explain medications to you, a family member or your carer as required. They can provide refreshments and packed lunches for patients in the Lounge over lunchtime.</p> | |
| <p>Emergency Department (ED) - Around 75,000 patients a year visit our Emergency Department, which means we see over 200 patients a day on average. There is a state-of-the-art resuscitation room, overhead x-ray facilities, a dedicated majors area, including a chest pain assessment unit, an area for patients with minor inquiries and an observation ward. There is also a dedicated Paediatric Emergency Department. It provides young patients with emergency treatment in a child-friendly environment. It has its own waiting room with a TV, toys and games, a treatment area and five private cubicles.</p> | |
| <p>Gastroenterology – This service provides a comprehensive service for inpatients and outpatients with gastrointestinal complaints. The team has the expertise to manage a wide range of Gastro Intestinal conditions ranging from functional bowel disorders like indigestion, irritable bowel syndrome to patients with complex organic disease such as Inflammatory Bowel Disease (IBD) and Gastro Intestinal cancers.</p> <p>The team have access to the latest diagnostic tests and work closely with colleagues in Radiology and Histopathology. They provide both diagnostic and therapeutic endoscopic procedure. This service is also a recognised screening centre for the Bowel Cancer Screening Programme (BCSP).</p> | |
| <p>Neurology – The service provides a wide range of outpatients clinics to support management and diagnosis for patients with neurological complaints. Outpatient Services manage a wide range of neurological conditions, with expertise in Epilepsy, Multiple sclerosis and MND. Neurology service works closely with other departments and other allied health professionals in inpatient and outpatient settings, both within the Trust and in the wider community.</p> | |
| <p>Neurophysiology – This service provides electro-diagnostic testing to aid the diagnosis and assessment of diseases of the nervous system - e.g. in epilepsy.</p> <p>Services include:</p> <ul style="list-style-type: none"> • Electroencephalogram (EEG) Recording of brain function by using 23 electrodes attached to a patient's head • Electromyography (EMG) Recording the function of muscles using electrical stimulation • Nerve conduction studies (NCS) Using electrical stimulation to see how the nerves work | |
| <p>Respiratory - provides care for patients with a wide range of general respiratory complaints as well sub-specialty areas including Sleep medicine, Chronic Obstructive Airways Disease, Interstitial Lung Disease and Lung Cancer. The service strives to provide holistic care with an emphasis on keeping patients fully informed and in control of their treatment. It works closely with other departments and other allied health professionals in inpatient and outpatient settings, both within the Trust and in the wider community.</p> | |
| <p>Falcon Ward (Acute Stroke Unit) – The Acute Stroke Unit is dedicated to the care of patients who have had a stroke. The aim of this unit is to deliver a high standard of care in an environment where we aim to minimise disability, maximise independence and prevent further strokes.</p> | |
| <p>Patient Transport Service - Transports patients between hospitals</p> | |

| Wards within Unscheduled Care (Incorporating Emergency & Urgent Care & Medical Care) | |
|---|---|
| Falcon | An Acute Stroke Unit dedicated to the care of patients who have had a stroke. |

| | |
|-------------------|--|
| Jupiter | A ward for elderly patients which has been designed to include specific features to improve the experience of a hospital stay for people who have dementia. |
| Kingfisher | A ward dedicated to the care of older patients who are likely to need only a few days in hospital. |
| Linnet | A unit which provides rapid definitive assessment, stabilisation, investigation and treatment for patients admitted urgently or as an emergency from the Emergency Department, and/or referred by their GP. |
| Mercury | A ward in which half specialises in patients with cardiac conditions such as heart failure and those needing procedures in the Cardiac Catheter Suite including and the other half specialises in the care of patients with endocrine disorders. |
| Neptune | A ward which specialises in treating adult patients with gastro-intestinal conditions. |
| Saturn | An acute medical ward specialising in the care of patients with acute and chronic respiratory conditions |
| Teal | A general medical ward. |
| Woodpecker | A ward dedicated to the care of elderly patients. |

Planned Care Division (Incorporating Core Service Surgery/Critical Care)

Planned Care covers elective and emergency surgery while also supporting operations in theatres and providing care to patients on surgical wards. The division is responsible for surgical, orthopaedic and head and neck services, intensive care services and a private patient practice.

Services within Planned Care

Anaesthetics- The department offers a range of services that include Intensive Care Unit (including outreach services and acute clinics), Pain Management, Pre-Assessment Clinics, Maternity Clinics, Central Venous Catheter Service. On occasion when the need arises the department also supports other services such as Accident & Emergency.

The department provides anaesthetic services across 15 main theatres (including emergency and trauma theatres), an oral surgery theatre and 2 maternity theatres.

Audiology – This service provides comprehensive assessment, diagnosis and management for adults and children with hearing loss and/or tinnitus. It also provides vestibular assessment and vestibular rehabilitation for patients. We are dedicated to improving the patient experience of our services through regular patient forums and patient satisfaction surveys as well as through service improvement projects and technological developments.

Critical Care Outreach – Critical Care Outreach is a service designed to offer support to patients and staff across the Trust. The service currently:

- Follow up all patients discharged to the wards from ICU / HDU
- Take direct referrals to assess patients on the wards
- Assist with the care of acutely unwell patients on the wards
- Assist ward staff with areas of care they may not be familiar with eg chest drains, CVC lines, tracheostomies, CPAP and BiPAP
- Attend all MET calls
- Facilitate the transfer of acutely unwell patients to HDU / ICU
- Provide a variety of teaching and training to staff both by the bedside and courses such as REACT, CVC's and Tracheostomy
- Monitor and evaluate the NEWS system and carry out, or contribute, to a range of initiatives to enhance the care of the sicker ward patient

Day Surgery – This service cares for patients from one year old upwards. We care for people undergoing a wide range of surgical procedures that do not require an overnight stay. The aim is to provide patient centred care in a clean, safe and relaxed environment where patients feel confident to discuss any anxieties or fears.

Dental Access Centre and Special Care – Dental Access Centres provide NHS dental treatment to Wiltshire and Swindon residents who do not have a regular dentist and are in need of urgent dental care. The service aims to offer patients with urgent dental pain an appointment within 48 hours. Whilst the service will always try to offer an appointment as close as possible to patient's home it may be necessary to travel in order to see a dentist within 48 hours. The Special Care Dental Service provides a service for people with complex needs who are unable to access care at high street dentists. Patients who attend the Special Care Dental Service can expect to be treated in a clinic that has been adapted to suit their particular needs for example specially adapted dental chairs and hoists to aid with transfer from wheelchair to dental chair. Domiciliary care can be provided for patients who are housebound which prevents them from attending the clinic.

Ear Nose & Throat – This department provides specialist care within a hospital setting. We see patients not only with conditions of the Ear, Nose and Throat but other conditions in the Head and Neck area. It offers a comprehensive range of outpatient clinics for all matters relating to ENT conditions.

Elective bookings Department – The team are responsible for the planning and scheduling of all elective surgical speciality operations. They liaise with members of the multidisciplinary team and are the first point of contact for patients when planning their admission. They work closely with the Cherwell Pre-operative Assessment clinic and the surgical planning group to ensure that patients operations are booked appropriately, in a timely manner and that all aspects of the pathway are carefully coordinated.

Hospital Sterilisation and Decontamination Unit- HSDU is an accredited decontamination unit certified as meeting the requirements of EU Directive 93/42/EEC, EN ISO 13485:2012, ISO 13485:2003 (since 5th October 1998) and ISO 9001:2008 (since 17th January 2006). The ISO certification allows us to provide a sterilisation and disinfection service to healthcare providers in both public and private sectors. This service includes washing, disinfection, assembly, packaging, and sterilisation of:

- Theatre trays
- Procedure packs,
- Supplementary instruments

They also carry out the decontamination of flexible endoscopes

Intensive Care Unit/High Dependency Unit – The main purpose of the unit is to provide organ support to critically ill patients that cannot be provided elsewhere. In particular this means invasive mechanical ventilation of the lungs, haemofiltration and use of inotropic or vasoconstrictor agents in combination with cardiac output measurement.

| |
|---|
| <p>We also use the unit for patients who are at high risk for needing this support.</p> |
| <p>Ophthalmology – A service which diagnoses and treats patients with a wide range of eye problems, from common complaints to rare conditions. This includes:</p> <ul style="list-style-type: none"> • Age-related macular degeneration • Cataracts • Corneal graft • Diabetic Retinopathy • Paediatrics and Squints • Glaucoma • Retinal detachment • Ocular Plastics |
| <p>Oral and Maxillofacial Surgery and Orthodontics - Oral and Maxillofacial Surgery concerns the diagnosis and treatment of a wide variety of diseases affecting the mouth, jaws, face and neck. It includes the diagnosis and management of facial injuries and head and neck cancers, as well as problems affecting the oral mucosa such as mouth ulcers and infections. The orthodontic staff see patients referred mostly by general dental practitioners so as to provide specialist advice and in appropriate cases, treatment.</p> |
| <p>Orthotics - The main aim of the service is to provide functional devices that aid rehabilitation or that help to maintain or enhance a patient's quality of life.</p> |
| <p>Pain Management Team - The Pain Management Service comes within the Anaesthetic Directorate and was established in this Trust in 1990. The multidisciplinary team includes Anaesthetists, Physiotherapists, Psychologists, Specialist Nurses, Support Workers and Secretaries who work to provide a holistic service to inpatients and outpatients with acute and chronic pain. They have a commitment to identify, introduce and support new innovations in pain management and provide education and training within a clinical governance framework.</p> |
| <p>PICC line service - The Peripherally Inserted Central Catheter (PICC) Service is a team of nurses who are trained to place PICCs, and provide support and education in the management of long term Central Venous Catheters (CVCs).</p> |
| <p>Plastic surgery – This is a small service providing specialist treatment and intervention to patients requiring plastic surgery such as skin grafting and reconstruction. We have a visiting surgeon who provides clinical expertise and review for patients requiring this type of care.</p> |
| <p>Pre-Operative Assessment- Cherwell Unit is a pre-operative assessment unit covering Elective Surgical Patients, who require General Surgery, Orthopaedic, Gynaecology, Day Surgery and Some ENT Elective surgical intervention. The aim of the pre-operative assessment department is to ensure that patients are fit prior to undergoing surgery and indeed a general anaesthetic. Where appropriate the Cherwell unit is ideally placed to facilitate the referral of patients requiring pre op optimisation/ further clinical investigation.</p> |
| <p>Private Patient Services (Shalbourne Suite) - The suite is a self-contained unit with its own entrance and dedicated parking area and offers both inpatient and outpatient services for patients that has private medical insurance or are self-funding. The outpatient suite has four consulting rooms and a treatment room, where Consultants undertake outpatient minor procedures. In the suite, we also run specialist clinics to provide expert care and support for a range of conditions and treatments.</p> |
| <p>Stoma Nursing – GWH performs and looks after approximately 180 new stoma patients per year, the ages can range from new-born to 100 years old. If a patient wishes, the team can arrange for them to meet with someone who has had similar surgery. The team focuses on teaching self-management of the patient's stoma, advising on the choice and use of appliances and skin care so that they are confident before they go home.</p> |
| <p>Theatres - The operating department comprises of 15 theatres of which 7 are laminar flow (clean air). The total number of operations performed is in the region of 17,000 pa and this includes elective surgery, inpatient and day surgery, plus emergency and trauma surgery. There are two recovery rooms: day surgery has 8 bays, 2 of which are dedicated for paediatrics, and the main recovery unit has 19 bays including 2 paediatric bays.</p> |
| <p>Trauma & Orthopaedics - The Orthopaedic Department covers both inpatient and outpatient elective and emergency orthopaedic services.</p> |

The Trauma Unit cares for patients who have had accidents and injuries. This can range from major spinal injuries, head injuries and multiple fractures to a variety of smaller orthopaedic injuries and conditions.

The fracture clinic cares for patients who are either referred from an emergency department following traumatic injuries for follow up or further treatment or are referred by their GP or other health care professionals for investigation, advice or treatment for an orthopaedic condition. The dedicated plaster room provides the service of application of casts and splints for patients attending the clinics and provision of specialist casting service for the whole organisation.

Urology- The Urology department provides a diagnostic, emergency and elective service for urological patients. The department provides outpatient and surgical services for routine and Cancer 2 week wait (2WW) referrals, as well as other sub-specialities including Paediatrics, Continence, Stones, and 2WW flexicystoscopies. Elective procedures are performed 5 days per week; some theatre capacity is also reserved for emergency work. Andrology is a rare specialism to be offered and attracts work from a wider catchment area. Most of the outpatient work is carried out at GWH with some peripheral clinics held at Savernake, Devizes and Malmesbury.

Tissue Viability Team – the acute team provide inpatient specialist advice and treatment across the trust. The work involves review, advice, prevention, training and education for all trust staff and patients. A key focus is the prevention of pressure ulcers and the team are involved in providing advice, monitoring trends and ensuring there is learning from incidents. The team also provide specialist care and treatment for complex wounds and vascular interventions. The community service that currently sits within planned care and provides a similar service across Wiltshire will shortly be transferring to Wiltshire Health and Care.

Wards within Planned Care (Incorporating Critical Care and Surgery)

| | |
|---|--|
| Aldbourne | An Elective Orthopaedic ward which cares for patients having major joint replacement and spinal surgery but also a variety of smaller orthopaedic operations. In addition we also admit some minor trauma admissions direct from the emergency department. |
| Ampney | A ward specialising in vascular and urology conditions, caring for patients who may be having a planned or emergency procedure. We also run specialist clinics for Urodynamics, trial without catheter and bladder Chemotherapy. |
| Cherwell | A pre-operative assessment (pre-assessment) unit for planned Orthopaedic, General Surgery, Urology, ENT, Day Surgery and Gynaecology cases. |
| Intensive Care Unit/High Dependency Unit | A critical care area where we care for a wide range of sick patients who require organ support and close monitoring. |
| Meldon | A general surgery ward which cares for patients undergoing both major and minor elective and emergency surgery. Specialities include Colorectal, Head and Neck and Ophthalmology surgery. |
| Shalbourne | A dedicated private patient unit which offers a number of specialist clinics and inpatient services which provide expert care and treatment for a range of conditions. |
| Surgical Assessment Unit | Includes an assessment facility and clinic rooms and a waiting space. It Patients are assessed directly from home, ED or their GP. Appropriate surgical review and diagnostic intervention is carried out and admission arranged if necessary. |

Women's and Children's & Sexual Health (Incorporating Core Services Maternity & Gynaecology, Services for Children and Young People)

Women's and Children's Services include children's acute inpatient services, Special Care Baby Unit, Paediatric Assessment Unit and Children's Outpatient Department
It also covers acute inpatient gynaecology services, Emergency Gynaecology and Early Pregnancy Unit, Women's Outpatient Department, Maternity services including obstetric led delivery suite and midwifery led birth centre, antenatal clinic and antenatal and postnatal wards.
Sexual Health Services offers free and confidential advice, screening, treatment and support.

Services within Women's & Children's & Sexual Health

Children's Bereavement Counselling - The aim of this service is to provide practical and emotional support for individuals and families who have suffered bereavement, or an experience which has affected them adversely. We are able to offer support on a one-to-one basis, or as a group.

Children's Outreach Nursing Team –

This service offers:

- Feeding management including assistance with nasogastric/gastrostomy feeding.
- Care and monitoring of children requiring oxygen therapy.
- Post-operative nursing care.
- Monitoring and administration of medication and IV drugs.
- Palliative care and symptom control.
- Care for children with complex health needs.
- Specialist nursing care for children with cancer
- Specialist nursing care for children with diabetes
- Specialist nursing care for children with cystic fibrosis.

Paediatrics – This service provides care for children up to the age of 18 years with these conditions:

- Medical
- Surgical
- ENT (Ear, Nose & Throat)
- Ophthalmology (eyes)
- Dermatology (skin)
- Orthopaedic

The ward also provides care for those children with complex and chronic illnesses, many of whom require investigations or day care treatment.

Children's complex and continuing care -To empower children and their families to live as full a life as possible enabling them to cope both physically and emotionally.

Maximise treatment and the inclusion of children and young people with complex health needs in both social and educational settings.

Support children with chronic conditions and their families become experts in the management of their care

Support families to provide a quality death for their child in the place of their choice

Avoid hospital admission wherever possible and facilitate early hospital discharge.

Early Pregnancy Unit – This service supports women who are having complications in early pregnancy and/or arrive at hospital with emergency gynaecological problems. Scan for problems in early pregnancy - usually during the morning and on an appointment basis. Patients are treated

according to medical need.

Gynaecology – This service covers a wide range of different conditions and age groups, from the very young to the older woman, and each person's individual circumstances will be different. Undertake consultation, investigation and treatment of a wide range of gynaecological conditions including:

- General gynaecology
- Early pregnancy/emergency gynaecology
- Urogynaecology
- Colposcopy
- Gynaecological cancers
- Reproductive Medicine Service
- Abnormal bleeding
- Minimal access surgery
- Minor operations in outpatients
- Rapid access clinics for women with abnormal symptoms

Maternity and Obstetrics- These services look after over 4000 mums and their babies each year, the majority of these are singleton pregnancies but we also provide care for and deliver around 70 twin pregnancies a year. This service also provides the wellbeing of the parents and their baby during antenatal, intranatal and postnatal period by being sensitive to the physical and emotional needs and rights of the whole family. The Midwife, by having a flexible and sensitive approach to the individual's needs and wishes, will endeavour to provide a pleasant environment to ensure privacy, reduce stress and anxiety, and encourage and promote a sense of responsibility.

SCBU - This unit looks after babies who need more than the usual level of care. The unit has both special care and intensive care cots. This includes babies:

- Born prematurely
- Having had a difficult delivery
- With antenatal concerns

It's divided into two areas:

- A room for the babies who need additional support and monitoring
- A room for babies progressing well, where parents can provide most of the care to their baby

Sexual Health – This service gives information and advice about sexual health including:

- Safer sex
- Tests and treatment for Sexually Transmitted Infections (STIs)
- HIV testing, treatment and care
- Emergency contraception - up to five days after the risk
- Provide free condoms
- Provide other types of contraception
- PEPSE - emergency treatment for people exposed to HIV infection

Staff are friendly and non-judgemental and advice and treatment is free and confidential.

Wards within Women's & Children's and Sexual Health

| | |
|------------------------|---|
| Beech Ward | A ward which cares for women undergoing gynaecological surgery, breast surgery or who are experiencing problems in early pregnancy. |
| Children's Unit | A unit which admits children and young people up to 16 years or 18 years if they are in full time education. |
| Delivery Suite | A suite in which staff care for women during labour and delivery but we also |

| | |
|--------------------------------------|---|
| | care for them if they have a caesarean section, an assisted delivery or a more complex pregnancy. |
| Hazel Ward | A mixed antenatal and postnatal ward. |
| Special Care Baby Unit (SCBU) | A unit made up of two areas. One area is for the babies who are requiring additional support and monitoring and the other area is for those babies who are progressing well and where parents can provide most of the care to their baby. |

Diagnostic & Outpatients (Incorporating Core Services Outpatients & Diagnostic Imaging & Medical Care)

Diagnostics and Outpatients Provides all diagnostic imaging such as X-ray, MRI, CT scanning and ultrasound, as well as outpatient appointments. The division is also responsible for cancer services across the Trust.

Pharmacy, pathology and anticoagulation services also sit within the division.

The physiotherapy service is provided through the division as well as specialist areas such as dietetics and nutrition. The Trust's healthcare records, Trust equipment and medical photography facilities are held and managed through the division. There is one 10-bedded ward within the division specialising in haematology and oncology.

| | |
|---|--|
| Services within Diagnostic & Outpatients | |
| Anticoagulation | - Manages over 4,000 patients taking oral anticoagulants for patients in Swindon CCG and a small number of patients in Wiltshire NHS CCG and Newbury and District CCG. |
| Blood Transfusion | - Ensure safe and appropriate transfusions are administered through education of staff, auditing practise, challenging poor practise and incident investigation culminating in recommendations for improvement. We aim to reduce blood usage through innovative ways of working and implementing the latest national guidance. |
| Breast Screening | - Annually invites approximately 25,000 women on to one of our two mobile screening units which are sited at one of our 15 screening sites on a three year round. Approximately 4% of screening patients are called back for further assessment in the Breast Centre, with 20% of this cohort given a diagnosis of cancer. It is also home to the symptomatic breast imaging service, an integrated one stop service for patients referred from their GP. |
| Cancer Services and Research | - Day case chemotherapy services for both solid tumour (Oncology) and Haematology-Oncology patients are delivered via the Day Therapy Centre. The Mobile Chemotherapy Unit operates five days per week around Swindon and Wiltshire community, offering certain groups of patients (those on low risk regimens) the choice to have treatment closer to home. The unit is provided by the Hope for Tomorrow charity and is staffed by Trust chemotherapy nurses. The Cancer Research team provides the nursing and administration infrastructure to support cancer research. The team aims to provide a balanced portfolio that offers choice to patients and clinicians throughout the cancer journey. |
| Chaplaincy | - Delivers and operates in line with the needs of the Hospital Trust, its Business Objectives and its Values. The department promotes, facilitates and administers spiritual, religious and psycho-social care for Patients, Relatives and Staff within the catchment area of the Trust. |
| Clinical Haematology | - Haematologists undertake both clinical and laboratory work, which are increasingly regulated and subject to a range of quality assurance measures which disproportionately impact on a small team. Clinical workload is organised through a combination of consultant clinic streams, nurse-led clinics, and ad hoc patient reviews between clinics (in order to manage demand, monitor treatment and progress patients' pathways). Some patients are also managed via consultant telephone reviews with GPs. The haematology advisory/clinical service is available 24 hours/day via the on-call function. |
| Dermatology | - The department provides a significant volume and range of procedures. A number of these, such as phototherapy, biopsies, photodynamic therapy and medicines review are provided via nurse-led clinics, but complex surgical interventions are provided exclusively by senior medical staff. |
| Diabetes | - Manages acute in-patients with a dedicated in-patient nursing team and a Consultant |

| |
|---|
| <p>commitment. The Diabetes team link with the Specialist Surgical Podiatrist to run a weekly diabetic foot round for ward referrals, which has helped to support a reduced length of stay for this group of patients. The Diabetic Specialist Nurse Team provide patient education to support patients in managing their diabetes. The SWIFT (type 1) patient education sessions are offered three times per year at the GWH Academy.</p> |
| <p>Health Records - Responsible for the provision of health record services within the Acute Trust.</p> |
| <p>Medical Photography - Provide a Trust wide clinical photographic service and offers an onsite design and print service. The facilities have the opportunity to generate income through non NHS activity such as printing for individual staff members or provision of non-clinical photography. The photographic service is provided to all departments and has a dedicated photography studio. The photographs are used to support patient health records, diagnostics, teaching and where appropriate publications.</p> |
| <p>Mortuary & Bereavement - Provide a mortuary for all Hospital and Community deaths before interment. The provision includes, post-mortem facilities for the Hospital and the HM Coroner, and the obligation to arrange and fund funerals for people who have no next of kin or no funds. The relevant legislation is in the Public Health Act (1936) and (1984) and under the jurisdiction of HM Coroner, HM Coroners Rules (1984), the Coroners' Act (1988) and Human Tissue Act (2004). The services provide a vital part of the NHS service given to patients who die in hospital as well as in the community and the bereaved (this can be the deceased's family, friends or legal representative). The team provides a wide range of tissue and organ retrieval services (for example, brain retrieval for brain banks and neuropathology centres across the UK) in cases where Patient have given consent prior to death to donation there brain for research.</p> |
| <p>Nutrition & Dietetics - Diagnose and treat dietary and nutritional problems at an individual and wider public-health level. Dieticians use the most up-to-date public health and scientific research on food, health and disease which they translate into practical guidance to enable people to make appropriate lifestyle and food choices. Dieticians also use behaviour change techniques and motivational interviewing skills to support patients to make these lifestyle changes to help manage their conditions.</p> |
| <p>Oncology – Provide a treatment service that incorporates cytotoxic chemotherapy; radiotherapy (teletherapy and brachytherapy, not currently delivered on-site at GWH); and a range of hormonal and biological therapies.</p> |
| <p>Outpatient Booking Centre - Responsible for the centralised booking and management of new Outpatient appointments and clinic cancellations, for approximately 2500 referrals per week. Currently referrals are a mixture of paper and electronic, via Choose and Book (approximately 30%). They cover, on average, around 20,000 telephone calls a month from internal and external callers requiring information on new patient clinic appointments. The Outpatient Supervisory team manage complex service timetabling to ensure capacity is aligned to demand which in turn supports patients to access services in a timely fashion, liaising with service leads, nursing staff and secretaries to ensure clinic templates accurately reflect capacity and job plans</p> |
| <p>Outpatients Departments - Receipt and welcome the 380,000 patients annually who attend the outpatient departments, ensuring patients are admitted to clinic on the PAS system and demographics checks are undertaken. The reception team also process clinic outcome forms, RTT and tariff coding associated with attendances, ensuring specialties are remunerated for the work undertaken, and supporting specialty leads to review clinic utilisation and recycling of available appointment slots. Outpatients Administration also manages overseas patients and non-NHS England funding issues, signposting and communicating these to the appropriate service lead.</p> |
| <p>Palliative Care / End of Life - The delivery of active symptom management to those patients whose disease is not curable. Patients seen by the hospital palliative care team are often within the last year of their lives. At any one time 20% of hospital beds are occupied by people who are dying (Dying Matters Coalition).</p> |
| <p>Pathology Services - Provides Microbiology, Cellular Pathology, Blood Sciences, Blood Transfusion, and Point of Care Testing services. Approximately 80% of patients will have Pathology test at some point during their hospital stay. A number of tests critical to patient management in acute areas have a turnaround time of 60 minutes.</p> |
| <p>Pharmacy - Staffed by pharmacist, pharmacy technicians, pharmacy assistants, administration staff and nurses providing core, specialist and educational posts. To support changing roles for medical staff and to support increased consultant prescribing workload, GWH Pharmacy has currently 20% of pharmacists trained and active as prescribers in HIV, antibiotics and a generalist role in theatre admission lounge.</p> |

| |
|---|
| <p>Phlebotomy - Provide an Inpatient and Outpatient blood sampling service for patients. Inpatient service to the wards operates 7 days a week and includes Bank Holidays and contributes to the smooth flow of patients through the hospital and operates on a ward based service in the mornings, then a pager system in the afternoons. There is a provision of expert care for children who require phlebotomy service.</p> |
| <p>Radiology Imaging - Provides support in diagnosis, follow up and monitoring for many different areas. It offers: Plain x-ray, CT, MRI, General Ultrasound, Vascular Ultrasound, Obstetric Ultrasound, DEXA, Fluoroscopy, Nuclear Medicine, Angiography, Interventional Radiography, Mobile fluoroscopy, Mammography and breast imaging.</p> |
| <p>Rheumatology - provides a predominantly outpatients based service, with drug infusions undertaken on the Day Therapy Unit.</p> |
| <p>Therapies – Provides specialist clinics in hand therapy, chronic pain, amputees, gym, hydrotherapy, neurology. A range of treatments are provided in group settings as well as individual treatments. The service works very closely with the Musculoskeletal Assessment and Triage service (MATS) and orthopaedic department for smooth access of patients through the system. The Orthopaedic Therapy Team provides a service to any patient in the hospital, of any age, under the care of an Orthopaedic Consultant. The function of the team is to enable patients to achieve maximum mobility and function following a traumatic injury or planned orthopaedic surgery. Equipment and walking aids may be provided and home visits carried out to facilitate discharge. Occupational Therapists and Rehabilitation Assistants work in Pre-admission clinic each day, assessing patients prior to elective surgery. They are able to identify potential problems and pre-empt them by arranging home assessment visits, highlighting the need for care services post op and ensuring that all necessary equipment is in place prior to admission. This prevents any delay in discharge and can allow patients to go home as early as one day post-surgery.</p> |
| <p>Trust Equipment – A department of 17 Clinical Scientists, engineers and technicians who provide a variety of equipment services across the Trust:</p> <ul style="list-style-type: none"> • Providing management for the life cycle of all the Trusts medical equipment • Providing biomedical electronics workshop services on the GWH campus • A library of medical equipment with a Decontamination and Testing service for loaned equipment |
| <p>VTE – See Anticoagulation</p> |

| Wards within Diagnostic Imaging and Outpatients (incorporating Medical Care) | |
|---|--|
| Coate Water | An area providing daily treatment services for Haematology and Oncology. |
| Day Therapy Unit | A unit providing all day case chemotherapy services. |
| Dove | A ward which provides inpatient, day-case and outpatient services for cancer treatments. |
| Osprey | A unit providing outpatients services such as; Oncology, Haematology, Anticoagulation, Rheumatology, Diabetes, Endocrinology and weight management. |
| Wren | A unit providing outpatients services such as; plastic surgery, neurology, urology, general surgery, vascular surgery, dermatology, respiratory and sleep service. |

GWH NHS Foundation Trust Swindon Adult Community Services (Incorporating Adult Community Services & Urgent Care)

| Services within GWH NHS Foundation Trust Swindon Adult Community |
|--|
| <p>Acute Male Urinary Retention - This is a specialist nurse led service for individuals who are referred from their GP / Ambulance / Self / NHS 111 / Emergency Department with Acute Male Urinary Retention. Referrals are received via the Single Point of Access, patients are seen at Moredon Medical Centre and admitted to the assessment Unit at GWH if catheterization is unsuccessful</p> |

| |
|--|
| <p>Children's Clinics – For patients aged 12 weeks to 18 years of age. The clinics are open from 8am to 8pm seven days a week at the following locations: The Urgent Care Centre at GWH, Swindon Health Centre and Moredon Medical Centre.</p> |
| <p>Community Integrated Care Team (CICT) - Supports hospital discharges, and also helps avoid unnecessary hospital admissions, using rehabilitation and reablement within the community. The team comprises nurses, occupational therapists, physiotherapists, and care and reablement colleagues</p> |
| <p>Community IV Therapy -The Community Intravenous Therapy Service will ensure patients who are suitable to receive treatment at SWICC, home or in community setting are seen by the service to:</p> <ul style="list-style-type: none"> •Provide and deliver safe effective holistic care and treatment for people in the community who require intravenous therapy •Prevent hospital attendances, hospital admissions and support early discharge from hospital by managing patients in SWICC, the community or in their own home |
| <p>Community Nursing - Provides 24/7 nursing care in the patients usual place of residence, which includes residential homes - predominately to patients who are unable to leave their home due to a long term condition or disability. The service will be provided for a defined length of time and nurses work in conjunction with other health care professionals to ensure a joined up health and social care service that meets an individual's needs. Community Nurses will work with patients and families, to enable you to manage your long term condition or health needs as independently as possible. The service includes support to people in the end of their life. The service predominantly delivers planned and routine care, and therefore does not usually provide a rapid response service.</p> |
| <p>Community Stroke Team - The stroke therapy team provides specialist occupational therapy and physiotherapy for stroke patients, irrespective of when they had the stroke. GPs can refer patients whose primary problem is stroke-related at any stage of their rehabilitation</p> |
| <p>Continence Service - A free service that is available to anyone with bladder or bowel problems in Swindon and Shrivenham. Patients can self-refer, or the GP practice or community nurse can make a referral. Our continence specialists assess your patient's needs and offer advice and treatment that will suit him or her best. This could include easy exercises to strengthen muscles, providing your patient with continence pads or lending him or her specialist equipment if the problem is more severe. In some cases we also offer a home delivery service for people to receive their supplies from us on a regular basis.</p> |
| <p>COPD/Oxygen service - Provides COPD patients support at many levels, from the home oxygen assessment service to pulmonary rehabilitation service for people learning to live with COPD. The COPD nurse specialist works closely with Swindon Borough Council to help deliver a pulmonary rehabilitation course, with the aim of improving exercise performance, health and quality of life. A weekly COPD exercise class is held at the Haydon Wick Community Centre, every Tuesday and Thursday from 2pm to 3pm. Patients do not need to book for this exercise class, and can pay upon arrival. Together with the British Lung Foundation a "Breathe Easy Group" has been set up. This group meets monthly at Queens Drive Methodist Church, from 1.30pm to 3.30pm on the third Monday of each month.</p> |
| <p>Dermatology – This service provides non-urgent diagnosis and advice for on-going management of skin conditions and is based at Moredon Medical Centre.</p> |
| <p>Diabetes - This service supports patients who are newly diagnosed or who need additional help in managing their condition and is based at Moredon Medical Centre.</p> |
| <p>Discharge Assessment and Referral Team (DART)/ IDT - Ensures patients can leave hospital and receive the care and the support they need at home. The DART team operates across the whole of Great Western Hospital, 365 days a year and is made up of nurses, occupational therapists and social workers.</p> |
| <p>DVT Clinic - Enables same day diagnosis with no admission to hospital. The patient will be seen by a trained clinician, who will check the patient's vital signs and receive an ultra sound scan within 4 hours. Monday - Friday 8am - 8pm: outside of these hours, patients will be managed through the Urgent Care Centre. Patients found to have a DVT will be managed by the team and referred to secondary care if required.</p> |
| <p>End of Life Care – This service offers help to all people with a life limiting illness to help them live as well as possible throughout their illness. It enables the supportive and palliative care needs of both the patient and family to be identified and met throughout the last phase of life and on-going support when bereaved.</p> |
| <p>Parkinson's Service – Provides a multidisciplinary service with specialist nurses to ensure patients receive the best possible care. A specialist nurse is at the centre of care. The specialist nurse will</p> |

| |
|---|
| carry out a detailed assessment of the patient's condition and provide support, advice and information now and moving forward. The nurse is connected to the network of specialists, and will liaise with and refer to doctors and therapists when necessary. |
| Podiatry - The podiatry team offers general podiatry clinics and emergency appointments. Care includes ulcer and wound care, care for high-risk diabetic foot patients, nail surgery and biomechanics |
| Rapid Assessment Unit - The Rapid Assessment Unit is a GP-led service which rapidly assesses patients thought to have a condition that could be managed in primary care but require simple investigations traditionally delivered in secondary care. Near Patient testing and assessments take place in patients own homes and in the urgent care centre, including a current pilot of C-Reactive Protein (CRP) testing. The aim is to prevent non elective admissions. |
| Rapid Response – Rapid Response Team has social workers and nurses who provide a rapid response service, including follow-on support and care. |
| Speech & Language Therapy - skilled Speech and Language Therapists provide a service for adults with acquired difficulties in communication and/or swallowing. |
| SPA (Single Point of Access Team) - Identifies the most appropriate destination for each patient and directs them there. SPA also co-ordinates end of life care across all agencies involved ensuring patients have the right management of pain and other symptoms and ensuring that the patient and their family have the right psychological, social and spiritual support. |
| SwICC's Woodlands Therapy Unit - Includes a therapy team who work with falls patients and include Parkinson's specialist nurses. |
| Tissue viability service - This service is based at Moredon Medical Centre. |
| Urgent Care Centre (Walk-in & Out-of-hours) – An integrated service with the acute trust that provides assessment and treatment for urgent attendances. The Single Point of Access also forms part of the Urgent Care Centre, using an integrated, multi-professional approach to supporting alternatives to hospital admission. The team actions rapid response assessment and care planning to manage health or social care needs. The Urgent Care Centre also houses the Out of Hours service. |
| Virtual Wards - Community Matrons lead Virtual Wards in Swindon and Shrivenham, for patients that have an exacerbation of a long-term condition or short-term illness, such as urine infection, which might otherwise result in them going into hospital. Under the care of a Community Matron, individuals are provided with personalised care plans and intensive nursing in the patient's own home, with referral to therapy and social care if required. This service is provided for a defined period of time |
| Wheelchair and Specialist Seating Service – The wheelchair and specialist seating service work to promote your independence and enhance your quality of life, by providing mobility equipment and specialist seating. Our team of wheelchair therapists (comprising Occupational Therapists and Physiotherapists), work with adults & children who have a long term disability and who will need a wheelchair for 6 months or more, or need specialist seating. |

| Wards Within GWH NHS Foundation Trust Swindon Adult Community Services | |
|--|---|
| SwICC's Forest Ward | Provides medical nursing and therapy support for those patients that have rehabilitation goals and require 24/7 care that cannot be provided in the community. Admissions to Forest Ward are primarily for patients on stroke, orthopaedic or vascular pathways. The expected length of stay is <36 days |
| SwICC's Orchard Ward | GP led rehabilitation Unit primarily for older adults and patients with long term conditions/co-morbidities who need 24/7 nursing and therapy to facilitate their return home. The expected length of stay is <21 days |
| Princess Lodge Care Home | Orchard ward will temporarily operate from self-contained Unit in Princess Lodge Nursing Home. The Unit will continue to run as a GP led Unit primarily for older adults and patients with long term conditions/co-morbidities who need 24/7 nursing and therapy to facilitate their return home. The expected length of stay is <21 days |

Assessment or treatment of persons detained under 1983 Mental Health Act

Great Western Hospitals Foundation NHS Trust is not a Mental Health Trust however; we have a commissioned Liaison Psychiatry Service provided to GWH by Avon & Wiltshire Mental Health Partnership Trust. The Liaison Psychiatry Consultant has an honorary Contract with GWH and is the Responsible Clinician for any patient detained under Section 2 or 3 of the Mental Health Act whilst in GWH.

Where a patient presents to GWH or becomes unwell during admission, with a psychiatric condition, they are referred to Avon & Wiltshire Partnership Mental Health Liaison Team, who will provide assessment, advice and treatment if indicated. Under these circumstances the patient is under joint care with Avon & Wiltshire partnership, but remains a GWH patient.

Patients admitted to GWH, may be detained under the MHA in several circumstances. 1) They are already detained under Section as an inpatient in a Mental Health Trust and are transferred to GWH under Section 17 leave for treatment of a physical health problem. 2) They have a mental disorder of a nature or degree that requires assessment or treatment to be undertaken within GWH premises, due to physical health impairments that require acute hospital care. 3) An inpatient is presenting with a mental disorder of a nature or degree that puts them at immediate risk to themselves or others, wherein it may be necessary for Great Western Hospitals Foundation NHS Trust to apply the relevant section under the Mental Health Act to detain in the interests of their health and safety and that of others, whilst awaiting a full Mental Health Act Assessment

STATEMENT END