

Meeting	Board of Directors	Date:	6 February 2020
Title	Quality Report		

Summary of paper	<p>This paper provides the monthly quality report with commentary and progress on activity associated with key safety and quality indicators.</p> <p>Key quality issues covering December include:</p> <ul style="list-style-type: none"> • 11 Serious Incidents Reported in December • A number of Serious Incidents have failed to be completed within the required 60 days • There has been an increase in the number of hospital acquired pressure ulcers with the number reported in December being 12 (prior to November consistently below 3 per month reported). One is being investigated as a Serious Incident • 139 patients were diagnosed with influenza A and 7 with influenza B during December 2019 • Increase in GNBSI at GWH (9%) is above the level of increase nationally (2%) • The blood culture contamination rate has gone from 2.5% in November to 5% in Dec. • Non-compliance with a number of key safety measures identified through the monthly matrons audit • Increase in overdue complaints in December to 31 from 29 in November • Compliance with sending Electronic Discharge Summaries within 24 hours remains a concern with this months data showing 68% compliance • The number of patients experiencing additional bed moves during their stay remains high at 496 • We continue to use Recovery 2 when in Opel 4 resulting in high numbers of Mixed Sex Accommodation Breaches <p>Key quality success include:</p> <ul style="list-style-type: none"> • New Serious Incident Review and Learning Group driving learning from incidents • No moderate harm incidents reported in November relating to medicines • NHSI collaborative project provided good assurance around foot care and pathways for patients with Diabetes • The Trust is slightly under the Q3 upper limit of 36 cases for the diagnosis of C. difficile infection
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Consultation / other committee views	The Quality information will be reviewed by the Executive Committee and Divisional Governance meetings. Investigations into Serious Incidents are reviewed at the new weekly Serious Incident and Learning Groups
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Assurances	National Reporting and Learning System (NRLS) PHSO reviews and reporting Dr Foster reporting Contract Quality Review Meetings with Commissioners CQC Inspection Report
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Recommendations/ decisions required	<i>That the Trust Board notes the quality matters and exceptions contained within the report.</i>
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Link to Trust Strategic Pillar	Link to Quality
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 Outstanding patient care and a focus on quality improvement in all that we do	 Staff and volunteers feeling valued and involved in helping improve quality of care for patients	 Improving the quality of patient care by joining up acute and community services in Swindon and through partnerships with other providers	 Using our funding wisely to give us a stronger foundation to support sustainable improvements in quality of patient care	SAFE	EFFECTIVE	CARING	RESPONSIVE	WELL-LED
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Risk(s) Ref	Risk(s) description	Risk(s) score
2302, 1619, 1669, 1911, 1990, 2053, 2227, 2276, 2291, 1033, 1298, 1374, 1601, 1616, 1619, 1629, 1884, 1911, 1944, 2042, 2053, 2054, 2135, 2160, 2172, 2183, 2227, 2244, 2261, 2291, 2302, 2306, 2317, 2323, 2328, 2364, 2372, 2373, 2374	Key risks related to quality of care are themed around: <ul style="list-style-type: none"> Staffing levels medical and nursing Patient Safety – Admission/Transfer/Discharge Capacity and Demand Clinical practice and skills: Estates Equipment Learning Systems 	All red (score 20, 16 or 15)

Implications and impact summary	Director Sign off	Dated
Financial and other resources (Expenditure / Income net value) -		
Operational -		
Workforce / HR -		

Regulations and legal considerations	Quality consideration and impact on patient and carers
-	-

Confidentiality
This report does not contain any confidential information.

Equality Impact Assessment
Great Western Hospitals NHS Foundation wants its services and opportunities to be as accessible as possible, to as many people as possible, at the first attempt. This report has been assessed against the Trust's Equality Impact Assessment Tool and there are no proposals or matters which affect any persons with protected characteristics.

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