Data Sources:	Falls (moderate and severe harm)	HA Cat' 2 PUs	HA Cat' 3/4. PUs	New VTE	CaUTI	% harm free care	MRSA Bact'	C.diff	IR1s pertaining to staff shortages	% call bells answered within 5 minutes	Complaints Nursing and Midwifery	Friends and Family response rate (%). Target 40%
What - Descriptor	Actual number (incidents) of falls resulting in moderate or severe harm	Actual number (incidents) of hospital acquired, category 2, pressure ulcers	Actual number (incidents) of hospital acquired, category 3 and 4, pressure ulcers	The number of new VTEs	The number of new CAUTIs	calculated from Red Wednesday audit VTE; CAUTI	The number of MRSAB cases	The number of CD cases	Nurse, Midwife & HCA shortages	Percentage of call bells answered within 5 minutes. Trust target 95%.	Number of complaints relating to nursing or midwifery	Number of completed F&F cards, compared to number of discharges in month.
Who - collects data	Informatics	Clinical Risk - Amy Smith		Informatics	Informatics	Informatics	Informatics	Informatics	Informatics	Informatics	Informatics	Informatics
Where - from	Clinical risk - Amy Smith	Clinical risk - Amy Smith	Clinical risk - Amy Smith	Safety Thermometer	Safety Thermometer	Safety Thermometer	Infection Provention and Control - Donna Williams		Clinical risk - Amy Smith	Carillion	Deborah Tapley icasework	Informatics
When	1st week of each month	1st week of each month	1st week of each month	1st week of each month	1st week of each month	1st week of each month	1st week of each month	1st week of each month	1st week of each month	2nd week of each month	1st week of each month	8th working day
Comments												