

Meeting:	Board of Directors	Date:	4 January 2018
Title:	Chief Executive's Report		

Summary of paper:	<p>This report provides members of the Trust Board with information on some of the latest developments within the Trust from the past two months and other topics relevant to the business of the Board, covering:</p> <ol style="list-style-type: none"> 1. Brighter Futures' Radiotherapy Appeal reaches £2 million milestone 2. Secretary of State visits GWH 3. Staff show commitment during adverse weather 4. Care for hip fracture patients improve 5. New senior responsible officer for STP 6. Norovirus at GWH
--------------------------	--

Consultation / other committee views:	
--	--

Assurances:	
--------------------	--

Recommendations/decisions required:	That the Board note the report.
--	--

Link to Trust Priorities	Link to Quality
<ol style="list-style-type: none"> (1) We will make the patient the centre of everything we do. (2) We will work smarter not harder to make best use of existing resource. (3) We will innovate and identify new ways of working. (4) We will build capacity and capability by investing in our staff, infrastructure and partnerships. 	<ol style="list-style-type: none"> (1) Safety (staffing, falls, never events, handover, SI, safeguarding, infection control, environment, medicines, equipment). (2) Effectiveness (HMSR, SHMI, Mortality, Clinical audits, care bundles, deteriorating patient). (3) Caring (patient experience, patient surveys, friends and family test, patient stories, response to call bells). (4) Responsiveness (complaints, waiting times, cancelled operations, ambulance stays, translation services, comfort factors – TV and seating). (5) Well led (staff survey, staffing levels, sickness rates, flu vaccinations rates, board/ward interactions, staff reports, governance and reporting, risk management, financial control).

Risk issues:	Risk Register Ref No:	Risk Score:
<ul style="list-style-type: none"> • Financial Recovery Plan for 2015/16 	1345	12
<ul style="list-style-type: none"> • Patients will be admitted to hospital or have their transfer home delayed due to the capacity and capability of HTL@H Care Providers 	1241	15
<ul style="list-style-type: none"> • Risk to patient experience and safety by reduced bed capacity (inability to provide treatment and care for patients requiring admission via emergency and elective routes). Admissions outweighing discharges affect flow and experience. 	823	16
<ul style="list-style-type: none"> • Delayed discharge of patients from ICU/HDU due to lack of available beds resulting in patients spending unnecessary time on HDU, difficulty admitting patients that require ICU/HDU in a timely manner, patient quality of care and cost implications - impact on patient flow through the unit and appropriate use of resources. 	967	12

Resource Implications: Expenditure / Income net value	Regulations and legal considerations:	Quality consideration and impact on patient and carers:
NA	NA	NA

Report Sign Off: Nerissa Vaughan, Chief Executive

Financial	Operational	HR
NA	NA	NA

Confidentiality

This report does not contain any confidential information.

Equality Impact Assessment

Great Western Hospitals NHS Foundation wants its services and opportunities to be as accessible as possible, to as many people as possible, at the first attempt.

This report has been assessed against the Trust's Equality Impact Assessment Tool and there are no proposals or matters which affect any persons with protected characteristics.

Lead Executive Director:	Nerissa Vaughan	Title:	Chief Executive
Report Author:	Nerissa Vaughan	Title:	Chief Executive

1) Brighter Futures' Radiotherapy Appeal reaches £2 million milestone

Brighter Futures ended a phenomenal year of fundraising with the news that more than £2 million has been raised for the Radiotherapy Appeal.

It means the Trust's registered charity needs to raise only around £900,000 to hit the overall target of £2.9 million.

The appeal will fund the lifesaving equipment that will be at the heart of a new radiotherapy centre, to be built on the Great Western Hospital site.

Having a dedicated centre in Swindon will be a lifeline to the hundreds of cancer patients who every year have to make the relentless journey to either Oxford, Bath or Cheltenham to receive the daily rounds of treatment that will ultimately keep them alive.

Brighter Futures will continue its fundraising efforts throughout 2018, as the team looks to bring the appeal to a close before the end of the year.

I would encourage local people to find out how they can get behind the Radiotherapy Appeal by visiting the Brighter Futures website – www.brighterfuturesgwh.nhs.uk.

2) Secretary of State visits GWH

The Secretary of State for Health visited GWH in November to find out more about the work being done by the Trust to uphold, maintain and enhance patient safety.

Jeremy Hunt MP came to Swindon as part of a national tour of all NHS organisations to not only find out what's being done locally to support patient safety, but also to explain the work that's happening at a national level.

During the brief visit to GWH, Mr Hunt received a presentation on safety from Dr Guy Rooney, Medical Director, before talking to an audience of staff about his vision for the future of the NHS.

Staff took part in a Q&A session with the health secretary before myself and Chairman Roger Hill met with Mr Hunt to discuss recent success stories, as well as the challenges facing the organisation.

He was particularly pleased to hear about the Trust's strong track record in identifying and treating sepsis at the earliest opportunity, something which led to more than 1,400 patients at GWH surviving the condition in 2016/17.

3) Staff show commitment during adverse weather

At the beginning of December, Swindon and parts of Wiltshire were affected by adverse wintry weather, which caused problems for staff getting to the Great Western Hospital and other locations in the town.

The snow and ice came at a time when the hospital was already incredibly busy – there had been more than 6,000 emergency attendances in November – but I was delighted to see so many of our teams go the extra mile to ensure they were able to get to work safely to provide care to patients.

I heard numerous stories of colleagues offering lifts, covering shifts and even providing beds to the few staff unable to make it home at night.

As is always the case during any episode of adverse weather, we saw an inevitable rise in the number of people attending the Emergency Department with broken bones, concussions and other weather-related injuries, so it was fantastic to have as many of our teams as possible on duty at what was a very busy time. Special mention must also be given to our community nurses, who provide care to people in their own homes. Despite the treacherous driving conditions, the team was able to see all their patients, which in itself is a considerable achievement and something that would have meant a great deal to the people needing ongoing care.

Myself and the rest of the Trust Board would like to express our gratitude to all those staff who braved the cold, as well as all the teams who were working over the Christmas and New Year period. To see so many people going above and beyond at this challenging time of year has been very humbling.

4) Care for hip fracture patients improve

More than eight out of ten hip fracture patients at GWH are able to get out of bed less than 24 hours after having major surgery.

Data from the last 12 months showed that 85 per cent of patients were mobile the day after leaving the operating theatre.

The statistic is just one of a number of positive stories to come out of the first year of our involvement in a national collaborative project to improve hip fracture care.

Experts from GWH have been working with colleagues at five other hospitals across the country as part of the Scaling Up Hip Fracture Care initiative, which allows healthcare professionals to share learning, best practice and ideas for improvements.

Other headlines to come out of the first year include 85 per cent of patients having an operation within 36 hours of their accident, improved mortality rates – which is equivalent to an extra 17 lives being saved throughout the year – and the number of patients eating an extra meal each day rising by 30 per cent.

Details of the improvements made to hip fracture care in Swindon were shared with staff at a special evening event at GWH on 14 December.

5) New senior responsible officer for STP

A new senior responsible officer has been appointed to lead the sustainability and transformation partnership (STP), for which our Trust is part of.

Chris Bown, who joins the Bath, Swindon and Wiltshire STP following a stint as Chief Executive of Poole Hospitals NHS Foundation Trust, will be leading the work of the 21 organisations that make up the footprint.

His role will be to ensure that the STP delivers on its priorities to the 874,000 people living in the area. Some of these priorities include:

- To provide improved person-centred care by strengthening and integrating specialist services

- To shift the focus of care from treatment to prevention and proactive
- To ensure we offer staff an attractive career and build a flexible, sustainable workforce

I'm looking forward to working with Chris throughout 2018 and beyond.

6) Norovirus at GWH

We are continuing to advise friends and relatives not to come to hospital if they have had recent symptoms of diarrhoea and vomiting.

Our warnings came after Teal Ward at the Great Western Hospital had to be closed in mid-December, when both patients and staff began to show symptoms of the winter vomiting bug.

It is believed norovirus was brought into hospital by a symptomatic member of the public visiting a patient who was being treated on the ward.

Norovirus is a common illness at this time of year and can spread quickly in public places where there is a high volume of people passing through, such as schools, hospitals and restaurants.

The ward was closed for several days while Infection Control teams sanitised the affected area.

At the same time, staff across the organisation were reminded of the importance of good hand hygiene and that soap and water should be used in addition to the alcohol hand gel, which is available at the entrance to each ward at GWH.